

Fredrick Hilarian

Male | Asansol | English, Hindi

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About

As a dynamic professional, I bring a blend of expertise in product engineering, UX design, and full-stack development to the table. My passion lies in creating impactful digital solutions with seamless user experiences at their core. With a history of collaborating across disciplines, I excel in translating ideas into tangible products, from frontend interfaces to robust backend solutions. Committed to ongoing learning and innovation, I thrive in collaborative environments, constantly striving for excellence in every project I undertake.

Educational Qualifications

Institution

Grade

B. Tech | Electronics and Communication and Engineering

Maulana Abul Kalam Azad of University and Technology, Kolkata

Merit

7.68/10

(2016)

Professional Experience

Total: 37 Months

Servify, India

Product Engineer

Oct'22 – April'24

Responsibilities And Achievements

1. Led the frontend development of the Samsung Care Assistant, ensuring a seamless and intuitive user interface for Samsung's customer support platform.
2. Developed integral APIs and services to power a web-based chatbot, facilitating seamless communication and interaction between users and the chatbot across various platforms.
3. Created a web-based training chatbot tailored for retailers, incorporating features such as quizzes, multilingual capabilities, and analytics to enhance training effectiveness and performance evaluation.
4. Designed and developed features for the frontend of the Servify Web App, focusing on improving user experience and functionality for users managing their device protection plans and services.
5. Led the design and development efforts for the Plan Renewal feature within the Servify Apple Care platform, providing users with a seamless and intuitive interface to renew their service plans efficiently.
6. Designed and developed a comprehensive plan sales dashboard, providing insights and analytics to facilitate strategic decision-making and optimize sales performance.

StartupEd, India

UX Designer/Frontend Developer

March'21 – Oct'22

Responsibilities And Achievements

1. Took charge of designing and developing the company's website, ensuring a user-friendly interface and seamless navigation, driving user engagement and conversions.
2. Designed the mobile app interface for our company's incubation cloud platform, focusing on intuitive user interactions and modern aesthetics.
3. Led the initial stages of product development, translating concepts into tangible wireframes and sketches to guide the design process effectively.
4. Worked closely with Product Analysts, the CEO, and the Engineering team to gain a deep understanding of the product and align visual and interactive solutions with its objectives.
5. Collaborated with Product Analysts, CEO, and Engineering team to understand the product before presenting solutions to the visual and interactive experience.
6. Developed the frontend of our mobile apps on Maui, including the Incubation Metaverse and Property Dealer applications, ensuring optimal performance and user experience.

Skills

Technical And Functional

- **MS Office** – Word, PowerPoint, Excel, Forms, SharePoint
- **Business Intelligence & Management** – MS PowerBI, JIRA, Miro
- **Frontend Technologies** – JavaScript, SASS, Tailwind CSS, HTML, Next.js, TypeScript, React.js, Redux, Bootstrap
- **Backend Technologies** – Nodejs, MongoDB, MySQL
- **Others** – Tableau, SEO, Docker
- **Design Tools:** Figma, Adobe XD, Webflow, Adobe Photoshop, Adobe Firefly, Midjourney
- **Tools (Software Testing)** – Postman
- **Version Control** - GitHub, GitLab, Bitbucket
- **Programming Language** - C#, Python

Interests

Football | Reading Books | Movies | Cooking | Travelling